

# GO DIVE

## Returns information

1230-1232 LONDON ROAD  
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Tel/fax: 01332755488  
[www.godive.net](http://www.godive.net)  
[godivemark@hotmail.com](mailto:godivemark@hotmail.com)

Thank you for choosing GO DIVE for your dive equipment.

We hope that these goods are correct, but if not please find our return/refund policy below

**ANY discrepancies MUST be reported within 48 HOURS from the date of receipt of goods.**

**EXCHANGE GOODS:** Please contact GO DIVE before returning any items. If the item was ordered incorrectly i.e.: wrong size, colour, then a free exchange can be made within 7 days of receipt.

**Postage will NOT be free on the return item.**

**UNWANTED GOODS:** Please contact GO DIVE before returning any items. A full refund (minus the cost of posting the item to you) can be issued for any unused returned goods within 7 days of receipt.

**A restocking fee of 10% will be charged.**

**FAULTY GOODS:** Please contact GO DIVE immediately upon noticing the fault. The goods can either be replaced f.o.c. or a full refund given. Please note that the fault during use, such as flooding, may require the goods to be returned to manufacturer for warranty confirmation. If the goods are found NOT to be faulty, all costs incurred will be charged to you.

**Return postage can be refunded upon request to a MAXIMUM of £6.50**

**GENERAL:** Please complete the slip below and return with your goods.

DATE:

NAME:

ADDRESS: .....

Post code: .....

ITEM RETURNED \_\_\_\_\_

REASON FOR RETURN.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I WOULD LIKE:

REFUND

EXCHANGE FOR \_\_\_\_\_

\*CHECK LIST:

\*Attached Till Receipt

 ✓

\*Attached Card receipt

Date goods ordered \_\_\_\_\_

Your exchange/refund will be greatly delayed if these details are not supplied